

## Maryville A to Z

**Abandoned Automobiles** or inoperable vehicles which constitute a nuisance are a violation of Maryville City ordinances. To report an abandoned or inoperable vehicle on private property or on a right of way, call the Fire Inspector's office at 273-3620.

**Animal Control.** The Maryville Animal Shelter serves the Cities of Maryville and Alcoa. The shelter is open to the public Monday- Friday 1-4:30 p.m. and Saturday 10 a.m. to noon. Officers can seize and impound animals running at large. To dispatch an Animal Control Officer, call 983-3620.

**Backflow Prevention** includes backflow testing, cross connection, irrigation systems, etc. Contact number 273-3339.

**Bank Escorts.** Maryville Police can provide a bank escort with the approval of the Chief of Police. Call 273-3700.

**Bicycle Safety** training classes available for groups of children regarding proper safety equipment and riding techniques. Call Maryville Police Department's Community Police Unit at 273-3717.

**Brush Collection.** The Engineering & Public Works Department collects brush, bulk rubbish, and metal at the curb once per month. Zone decals located on lid of trash container will let you know your zone collection period. Citizens are required to have brush to the curb the day before the zone begins and no sooner than (3) three days before the zone begins. Green-1st -7th day of the month; yellow-8th -14th day of the month; red 15th-21st day of the month; and blue-22nd to last day of month. For more details call 273-3302 or visit website <http://www.maryvillegov.com> in the Solid Waste area of Engineering and Public Works for a yearly calendar.

**Burning Leaves** is prohibited in the City of Maryville. Seasonal loose leaf collection is available through the Engineering and Public Works Department. 273-3302.



**Business Licenses** are available at the Maryville Municipal Center or applications and instructions are online under the Financial Services Department website of the City of Maryville: [www.maryvillegov.com](http://www.maryvillegov.com).

**Carbon Monoxide Detector** information or assistance is available through the City's Fire Department at 273-3650.

**Chamber of Commerce.** For newcomer's information, call 983-2241 or visit: <http://www.blountchamber.com/newcomer.html>.

**Child Abuse/Neglect** can be reported to the Maryville Police Department at 273-3700 or the Blount County Department of Human Services at 981-2350.

**Child Restraint Classes** are offered through the Maryville Police Department. Call 273-3700.

**Christmas Parade is Not a City of Maryville Event** but sponsored by the local Jaycees. We have no information about dates, times, coordination of participation.

**Christmas Tree Lighting in Maryville.** Call Parks and Recreation for time and date each year, 983-9244.

**Christmas Tree Recycling.** Call 273-3302 in December for information about pickup or drop off of trees. (No lights or decorations should remain on trees.)

**Citizens Police Academy** is designed to provide citizens with insight into police duties through observations, instruction, and limited practical applications. The classes are offered in the first quarter of each year. Check newspaper and our website for exact dates of upcoming classes.

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**City Council** holds their monthly meeting on the first Tuesday of every month at 7 p.m. in the Council Chamber at the Maryville Municipal Center, 400 West Broadway Avenue. Agendas and minutes of the meeting are posted on the City's website: [www.maryvillegov.com](http://www.maryvillegov.com). Look under "Quick Links" located at the top of home page.

**City Employment Opportunities.** The City only accepts applications when there are actual job openings. Check the Daily Times or our website for postings.

**City Ordinances** can be found via our website. Go to our home page and find and find Marvillie City Government/Maryville Municipal Code and follow directions.

**City Recorder's office** is located on the main level of Maryville Municipal Center and issues beer and liquor licenses as well as taxicab franchises. Hours: 8 a.m.-5 p.m., 273-3457.

**Commercial Site Plans.** Contact the Planning Division of the Development Services Department at 273-3500.

**Community Center** (Everett Community Center) is managed by Parks and Recreation at 983-9244. There are many scheduled events and activities for the seniors of our community.

**Community Development.** The Development Services Department takes a comprehensive approach to facilitate the coordination of all planning and development activities within Maryville. The six operational divisions are Economic Development, Current Planning, Long-Range Planning, Codes Enforcement, Special Projects, and Data Analysis/Mapping. Contact number 273-3500.

**Complaints** or misconduct by any of our employees can be made to the Department Head or to the City Manager's office, 273-3401.

**Confiscated/Seized Property.** Disposal of all seized property is subject to all court and state statutes. 273-3700.

**City Court.** Municipal Court is held every other Tuesday at 2 p.m. in the Gary Hensley Room on the Main Level of the Municipal Center. Continuances must be made prior to the time of the hearing. Call City Court Clerk at 273-3701.

**Crime Prevention Programs** are offered by the Police Department's Community Policing Unit. Rape Aggression Defense classes and AARP Driver's Safety are a few that are announced through our website and the Daily Times. Requests for other programs, services, or presentations to organizations can be requested by calling 273-3717.

**Crime Line.** A confidential way to help us fight crime, 380-1388.

**Customer Service.** For utility billing questions, new connections, disconnects, or meter installation, call customer service, 273-3456.

**Dead Animals on the Street.** Call Engineering and Public Works to make a report at 273-3302.

**Dead trees** on City right of way property, call 273-3302. We do not handle dead tree limbs on private property.

**Debris on vacant lots or private property.** To report accumulation of unsightly debris on private or public property that could constitute a health or sanitation problem, call 273-3650.

**Electrical Code Enforcement** or Inspections. Call 273-3500. Inspectors are usually in their offices from 8-9 a.m. and 1-2 p.m. Outside the City limits, call County Electrical Inspector at 983-5493.

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**Electrical Emergencies or Outages.** To report a downed pole or low hanging electrical line or an electrical outage in your area call 273-3300 during office hours and 983-8722 after hours, weekends and holidays.

**Driver's License.** Newcomers have 30 days after establishing permanent residency to change their out of state driver's license to a valid Tennessee license. TN Driver's License office, 318 Home Avenue, 981-2359.

**Election Commission.** For information about candidates, early voting, and locations during elections, call 273-5920.

**Electric Utility** billing, new service, or disconnects, call Utility Customer Service at 273-3456.

**Employment/Unemployment Office.** Career Center 379-5525 or TN Unemployment at 1-877-813-0950.

**Emergency.** Dial 911

**Emergency Police Dispatch** number, 983-3620.

**Evacuation Planning.** The Maryville Fire Department provides assistance to citizens in evacuation planning of both businesses and residential housing. For more information, call the Fire Prevention Bureau at 273-3620.

**Fines.** Payment of parking and traffic citations can be made by mail or by coming into the Maryville Police Department. Call the City Court Clerk for further inquiries at 273-3701.

**Fire Hydrant Locations.** Call the Fire Department, 273-3650.

**Fire Inspections, Business.** The City of Maryville Fire Department conducts annual fire safety inspections of businesses in the City. For more information, call 273-3650.

**Fire Inspections, Residential.** These are done upon request only to provide information on home safety. Call 273-3650.

**Fire Investigations.** The Fire Prevention Bureau investigates the cause and origin of all fires. Any information regarding a fire should be reported to the Fire Department at 273-3650.

**Fire Prevention/Fire Safety.** The Fire Prevention Bureau enforces the Fire Prevention Codes through building inspections, courtesy home fire prevention inspections, training classes in fire prevention and industrial Fire Brigade Training. The education office provides fire and burn safety classes, lectures, displays, demonstrations and literature to the community. Specific programs are geared at school children, pre-schoolers, senior citizens, homeowners, apartment dwellers, babysitters, and the mentally or physically impaired. Call 273-3650 to schedule a presentation or for questions regarding fire education and prevention.

**First Offender Program.** Certain violations are eligible for this program if your citation is from the Maryville Police Department. For more information, call 273-3701.

**Foothills Fall Festival.** The City of Maryville/Ruby Tuesday event is held in October every year. The nationally acclaimed weekend includes concerts, arts and crafts, food, and children's activities. For information about the festival, visit [www.foothillsfallfestival.com](http://www.foothillsfallfestival.com) or call 273-3406.

**Food Stamps.** Blount County Family Assistance, 981-2350.

**Garage Sales.** A permit is required for garage sales in-



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side the city limits. Permits for garage sales may be picked up at the Development Services Department in the Municipal Center on the lower level facing Gary Hensley Drive. The hours are 8 a.m. to noon and 1-5 p.m. There is no charge for the permit. Contact number, 273-3500.

**Garbage Collection, Residential.** The Solid Waste division of the Engineering and Public Works Department collects and disposes of garbage. Regulations are as follows: garbage must be placed in a bag inside a City trash container and be placed curbside by 6 a.m. on your specified day of pickup. The trucks do not backtrack. For questions, call 273-3308.

**Garbage Collection, Commercial.** There is a charge for commercial garbage collection. For more information, call 273-3302.

**Greenway Trail.** Maryville and Alcoa share more than 13 miles of Greenway trails, four miles of which are located and maintained by the City of Maryville. For a trail map, visit [www.parksrec.com](http://www.parksrec.com) or call 983-9244.



**Gun Registration.** The Maryville Police Department checks all new hand gun purchases through a record check. For more information, call 273-3701.

**Haven House.** A shelter for victims of domestic violence in Maryville that also serves clients in Blount County. Along with shelter, Haven House also offers court support, advocacy, and community resources to clients. For more information, contact 982-1087.

**Hazardous Materials.** In the event of a hazardous materials spill or accident, call 911 immediately. For information concerning the handling or disposal of hazardous products, call Keep Blount Beautiful at 865-681-4809.

**Health Department.** Blount County Health Department, 983-4582.

**Health and Sanitation.** Problems concerning health and sanitation issues should be directed to the Maryville Fire Department at 273-3650.

**House Watch Program.** The Maryville Police will patrol and check residential properties when the residents are gone for a period of time. Call 273-3700.

**Housing, Public.** Maryville Housing Authority, 983-4958.

**Impounded Vehicles.** For information about a vehicle that has been impounded, call 273-3806.

**Keep Blount Beautiful** is the local affiliate of Keep America Beautiful and provides educational programs for such topics as recycling, litter, and waste management. Tours of landfill available for students and organizations. 681-4809.

**Landfill (Blount County/Alcoa/Maryville).** The landfill is a partnership of the three governments. Phone number 995-2892.

**Library.** A partnership between Blount County, Maryville, and Alcoa, is easily accessible to all three municipalities and surrounding areas. 982-0981.

**Leaf Collection.** The Grounds Maintenance division of Engineering and Public Works oversees the collection. Loose leaf collection begins in October and then a once a year spring collection occurs in March. For more information, call 273-3302.

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**Legal Aid.** Phone number 981-1818,

**Operations Center.** Located at 332 Home Avenue. Houses Electric, Public Works, and Water Quality Control departments of the City.

**Online Payments.** Customers can now pay their utility bills and property taxes online at [www.maryvillegov.com](http://www.maryvillegov.com).

**Overgrown Lots.** To report overgrown lots within the City limits, call 273-3650.

**Overhead Trimming.** Streets in Maryville must have a clearance of 14 feet overhead to allow for normal travel of trucks and vehicles throughout the community. Call 273-3302 if there are overhanging limbs causing a problem for vehicle travel.

**Parking Enforcement.** Parking violations are enforced by the Parking Enforcement Officer or Patrol Officer. To inquire about fines, 273-3700, or to report offenses, 983-3701.

**Parks and Shelters.** For a list of the parks and pavilions locally call Parks and Recreation at 983-9244 or visit their website: [www.parksrec.com](http://www.parksrec.com). The City of Maryville continues to take reservations for the Greenbelt Pavilion beginning January of each year. Call 273-3406 or visit our website for information regarding reserving it.

**Parks and Recreation.** Maryville-Alcoa-Blount County Parks and Recreation is located on 316 Everett High Road. Their phone number is 983-9244.

**Police Reports.** Copies of accident and offense reports can be obtained for a small fee from the Police Department. Call 273-3702.

**Post Office.** Located on Foothills Mall Drive in Maryville. 982-9057.

**Power Lines, Trees In.** To report trees grown up into power lines call 273-3300 during business hours.

**Power Outage.** To report a power outage, call 273-3300 during office hours and 983-8722 after hours and on weekends and holidays.

**Property Taxes.** Collected once per year and a notice is sent out as a courtesy to owners. Payment can be made in person, by mail, or online at [www.maryvillegov.com](http://www.maryvillegov.com)

**Recycling Drop Off Locations.** The Solid Waste Division of the Engineering & Public Works Department oversees the drop off centers. The locations are on Best Street, US 321, East, Broadway, and at the Recycling Center in the Industrial park. Items that are accepted at the centers: paper, aluminum cans, plastic jugs, and glass. For more information call 273-3302.



**Release of Impounded Vehicles.** Vehicles are only released to the owner (must have proof, i.e., title or registration) after all "holds" have been removed by investigating offices and courts, 273-3700.

**Right-of Way.** Information regarding City right-of-ways may be obtained from the City Engineer at 273-3500.

**Senior Citizen Center.** Everett Park Adult Center, located on Everett High Road and Burchfield Street. 983-9422.

**Sewer.** For inquiries concerning your sewer bill, call Customer Service at 273-3456.

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**Sewer Line Clogs.** To report a clog in a sewer line, call 273-3300 during business hours and 983-7990 after hours, weekends, and holidays.

**Sight Distance Problems.** To report landscaping that is impairing view to oncoming traffic, call 273-3302.

**Signs.** The City has a number of regulations regarding signs and banners. 273-3500.

**Street Lights.** To report a burned out street light call 273-3300 during business hours.

**Street Lights, Residential.** To request a street light in a residential section on private property, call 273-3300. The cost will be added to your monthly utility bill.

**Street Signs/Directional Signs.** If you see damaged signs or any problems with City street name signs, call 273-3302.

**Special Events.** For information about City sponsored events, call the Special Events Office at 273-3406.

**Stormwater Utility.** For questions about your monthly fee, call Customer Service at 273-3456.

**Stormwater Questions or Flooding.** Call the Stormwater Engineer Office at 273-3302.

**Swimming Pools for Public Use.** John Sevier Pool on Sequoyah Avenue. For more information, call parks & recreation at 983-9244.

**Tags/Registration.** The State requires new residents to obtain Tennessee license plates within 30 days of establishing residency. Plates can be obtained at the Blount County Courthouse, 345 Court Street or at the Foothills Mall. Call 273-5800.

**Taxes.** Property taxes are collected by the City of Maryville and notices are sent out as a courtesy to owners. Meth-

ods of payment are in person, by mail, or online at [www.maryvillegov.com](http://www.maryvillegov.com). Call Customer Service at 273-3456 for any questions.

### **Tax Information Online.**

You can search for property tax information by Parcel ID, address, tax account number or owner name online at [www.maryvillegov.com](http://www.maryvillegov.com). Go to

Financial Services Department on left hand side of home page and choose "Property Taxes". Follow directions to make an inquiry.

**Taxicab Permits.** A permit is required to run a taxicab operation in Maryville. Applications are available at the City Recorder's office at the Municipal Center from 8 a.m.-5 p.m. Background check is part of the approval process.

**Tennis Courts Locations.** John Sevier, Sequoyah Avenue, Sandy Springs, South Cedar Street. For more information, call Parks & Recreation, 983-9244.

**Traffic Accidents/Reports.** The Police Department officers will investigate and document all accidents on public property. Reports may be obtained for a small fee from the Police Department one working day after the accident, 273-3702.

**Traffic Citations.** Offenders are cited to Municipal Court (every other Monday at 2 p.m.) where either a cash bond is made to the Court Clerk or a court appearance is required, 273-3701.

**Traffic Signals at Intersections.** To report any traffic signal problems call, 273-3300.

**Underground Line Locate.** Call 811.



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**Variances.** Appeals to vary the setback restriction of the zoning ordinance can be made to the Board of Zoning Appeals. Contact Development Services Department, 273-3500.

**Warrants.** For information regarding municipal warrants on file, contact the Police Department, 273-5246.

**Water Utility Bill Inquiries.** Call Customer Service at 273-3456.

**Water or Sewer Emergencies.** Call 273-3300 during business hours and 982-7990 after hours or on weekends and holidays.

**Water/Sewer New Service** can now be done online at [www.maryvillegov.com](http://www.maryvillegov.com) under "Customer Service", in person at Municipal Center or by phone, 273-3456.

**Zoning Change Requests.** Property owners may request to change the zoning of a parcel of property from one zoning category to another. For further information, contact the Development Services Department, 273-3500.

**Veterans Affairs.** Local branch 273-5760.

**Voter Registration.** Registration is taken at the Blount County Courthouse, 383 Court Street, 273-5920, or at the Driver's License office.

**Zoning Violations** including improper business operations or signage can be reported to Development Services Department at 273-3500.

### Permits

**Department: Development Services, 273-3500:**  
Access/Curb Cut, Right-of-Way, and Grading

Electrical  
Plumbing  
Commercial/Residential Building  
Demolition, House Moving  
Swimming pools  
Signs/Temporary Signs for Events  
Garage Sales

**Department: Fire, 273-3650**

Sprinkler Systems  
Alarm Systems

**Department: Financial Services, City Recorder, 273-3457**

Beer/Liquor License  
Solicitation

**Department: Police, 273-3700**

Parades  
Protesting

### Ordinances to Know

The City of Maryville is dedicated to keeping our community safe, beautiful, and most of all, a great place for people of all ages to live. PEOPLE ARE THE KEY to keeping the quality of life we enjoy. Not only are our employees dedicated to that purpose, but residents are KEY as well. The following ordinances are very important for you to know and follow. Violations can result in citations. We appreciate your support and pride in our town.



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**Junk or Abandoned Vehicles.** The accumulation and storage of one or more junk or abandoned vehicles is a violation. After receiving a notification of the violation by the City, the owner or occupant of the property has FIVE (5) days for removal or be subject to penalties. (Municipal Code 13-304). Contact: 273-3620.

**Overgrown or Trashed Property.** It is a violation to become overgrown with weeds or vegetation or to accumulate trash or refuse whether the lot is vacant or contains structures. Upon notice from the City, the owner has THREE (3) days to perform the work needed. If the City must perform the work, the owner must pay the costs plus an additional 15% to cover incidentals. (Municipal Code 13-104). Contact: 273-3620.

**Bulk Waste.** Bulk waste must be placed at the curb the day before that area's zone pickup occurs and no more than (3) days before the zone begins. Violators will receive written notice and then have THREE (3) days to remove the bulk waste from the street. A fine can be incurred for continued violations. (Municipal Code, Section 17-108) Contact 273-3302.

**Banners and Signs.** Signs indicating a special event such as a grand opening, fair, festival, religious or church function must be placed on the lot where the event will take place. Signs cannot be placed sooner than two weeks before the event and must be removed no later than three days following the event. No more than 3 banners per year are allowed. Only one banner per event lot and a double side banner shall equal two banners. (Municipal Code, Section 14-219, 5v.) Contact: 273-3500.



**Animal Control Ordinances.** To report a violation or a

stray animal, call Animal Control at 681-2241. The following ordinances are very important for pet owners in Maryville to know and follow:

- **Rabies Vaccination for and Registration for Dogs and Cats Required in accordance with the TN Anti- Rabies Law.** (Municipal Code, Section 10-201)
- **Dogs and Cats Must Wear Collars, Choke Chains, or Harness with Tags.** (Municipal Code, Section 10-202)
- **Dogs or Cats Running at Large Prohibited.** (Municipal Code, Section 10-202)
- **Leashes Required on All Pets in City Parks or Property Including Greenway Trail.** (Municipal Code, Section 10-208)
- **Noisy Dogs Prohibited** which would be loud and frequent barking, whining, or howling that disturbs the peace and quiet of a neighborhood. (Municipal Code, Section 10-205)
- **Vicious Dogs or Cats Prohibited.** If a dog or cat either attacks a person by biting or in any manner causing injury, it shall be considered evidence that the animal is vicious. After contact by Animal Control, the animal must be kept chained or muzzled in a secure location at all times or have it humanely destroyed. (Municipal Code 10-204)

**Child passenger Restrain System required.** Any person under the age of three years old when being transported by motor vehicle must use a child passenger restraint system meeting federal motor vehicle safety standards. (Municipal Code, Section 15-124) Contact 273-3700.

**Child Booster Seats.** Children age four (4) through age eight (8), and measuring less than four feet nine inches (4'9") in height must be secured in a belt-positioning booster seat system that meets federal motor vehicle safety standards in the rear seat. (TCA 55-9-602) Contact 273-3700.

**Safety Belts in Passenger Vehicles.** No person shall operate a motor vehicle within the City of Maryville unless such person and all passengers nine years of age and older are restrained by a seat belt at all times while the vehicle is in motion. (Municipal Code, Section 15-128) Contact: 273-3700.

**Garage Sales.** Residents of the City of Maryville can have not more than 2 garage sales per year for a duration of not longer than three days each. A permit that is free of charge is required. (See Permits) Contact 273-3500.

**Sale of Vehicles on Residential Property.** Not more than one private vehicle sale may be held during any one calendar year at any one residential property. The vehicle being sold must be owned by the occupant of the property and should not be bought for the purpose of resale. (Municipal Code, Section 9-103) Contact 273-3700.

**Fence Regulations.** Fencing that is less than 6 feet in height may be erected adjacent to the rear and side property lines. A fence erected in the front shall be no closer than 5 feet from the street right-of-way (Maryville Zoning and Land Use Ordinance, Article XXII, Section 2) Contact 273-3500.

**Landscaping and Vegetation Adjacent to Roadways.** It is unlawful for any property owner or occupant

to maintain on his property any vegetation (including, but not limited to, bushes, trees, other plant matter) which prevent persons driving vehicles on public streets or alleys from obtaining a clear view of traffic and/or traffic control signs when approaching any public or private intersection, including driveways. (Maryville Zoning and Land Use Ordinance, Article XXII, Section 3d) Contact 273-3500.

### Other Blount County Phone Numbers:

County Clerk	273-5800
County Planner	273-5750
General Sessions Court	273-5450
Highway Patrol	594-5800
Justice Center	273-5000
Red Cross	983-0821
Social Security	982-3714
County Burn Permits	982-6264
Blount County Fire Dept.	983-2133
Legal Aid	981-1818